Microsoft Iowa School Settlement

Live Questions

During this presentation, email questions with subject line “ICN” for live response to:

ClaimsAdmin@IowaSchoolMicrosoftSettlement.com

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Claims Paid to Date

Month	Year	# Checks	Total Dollars
July	2010	1	$693,406.00
September	2010	120	$1,437,643.96
October	2010	45	$708,244.16
December	2010	139	$2,871,510.00
January	2011	212	$4,224,005.87
March	2011	104	$1,528,295.41
April	2011	102	$1,774,799.20
May	2011	92	$840,151.30
June	2011	84	$1,135,484.50
July	2011	89	$1,936,895.38
August	2011	70	$1,220,700.83
September	2011	83	$616,786.27
October	2011	101	$2,451,365.89
November	2011	43	$573,963.81
December	2011	51	$438,695.87
January	2012	75	$535,690.95
February	2012	60	$666,528.27
March	2012	107	$2,000,154.98
April	2012	88	$823,695.30
May	2012	36	$217,694.33
June	2012	43	$185,463.91
July	2012	53	$409,996.49
August	2012	38	$557,230.94
		1,836	$27,848,403.62

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Common Issues with Claims

- Original Voucher Redemption Form needed
  - Remedy: Request a replacement Voucher Redemption Form
- Signature not an authorized contact
  - Remedy: Update contact information with the IDE
- Signature missing
  - Remedy: Request a replacement Voucher Redemption Form
- Wireless tablet/slate statement of assurance
  - Remedy: Schools provide statement in writing or via email
- Items claimed not on application
  - Remedy: Provide IDE with application addendum

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Redemption Check List

- Original redemption form complete
  - Amount claimed for General Purpose Voucher and for Software Voucher
  - 3 signatures completed and dated
- Invoice dates in redemption period (8/17/09 – 6/30/14)
- All pages of invoices copied for submission
- Invoices marked to indicate items and values claimed
- Invoice billed to/shipped to is school or district
- Items claimed are eligible
- Items claimed are specified on approved building application
- Contingent product requirements met

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Lost Username/Password

In the event of a lost username/password, please contact the claims administrator by email to request that the username be emailed to you and the password be reset.

Please note that there is now one login for each school district contact.

Once the request is made, the claims administrator will provide the username/new password within seven days.

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Product Eligibility

To have products added to the eligibility list, please contact the claims administrator by phone or email with your request.

The claims administrator will then make a request to the parties to the settlement to have the product added to the eligibility list where needed.

Once the request is made, the claims administrator will attempt to get a resolution within seven days.

iPad and Android apps are approved on a case by case basis.

Software subscriptions that lie outside the eligible purchase dates are pro rated for the portion inside the eligible dates.

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School Closure/Name Change

- In the event of a school closure or a school name change, please contact the IDE with updated information, then return your vouchers to the claims administrator for reissue.

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Professional Development Waivers

- School districts are more frequently redeeming up to their allotted non-professional development amount. School districts can apply for a waiver by contacting the IDE.

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Resources

- Program website: http://IowaSchoolMicrosoftSettlement.com

- Customer Service Center
  - Phone: 1-866-591-7245 (8:00am – 4:30pm CST)
  - Email: ClaimsAdmin@IowaSchoolMicrosoftSettlement.com

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